

SmartCell Insight 2.0

User Guide

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Introduction

SmartCell Insight Overview

SmartCell Insight (SCI) is a Big Data analytics and reporting engine that provides deep visibility into the performance and operational statistics of your Ruckus Wireless WiFi infrastructure.

SmartCell Insight (SCI) is designed to collect data from Ruckus network equipment, analyze that data, and then present it using a wide variety of standard and custom reports. SCI provides visibility, analytics and reports about network transmission statistics, equipment status and user traffic. It also provides details about the devices and applications that are used on the network, so that decision-makers can make better informed decisions about what types of devices and content their customers are using - and will be using more of - in the future.

To facilitate immediate value, SmartCell Insight ships with pre-built reports that solve the most common use cases faced by Engineering, Operations, and Planning organizations. These reports cover themes such as traffic usage, airtime utilization, client measurement, and application usage trends.

SmartCell Insight can collect data from the entire line of Ruckus Access Points (APs) along with ZoneDirector (ZD) and/or SmartZone (SZ) controllers. SCI uses scale-out architecture to collect data from up to 100,000 Access Points (AP). SCI can scale out horizontally, as required.

Terms and Definitions

The following table lists the terms and definitions used in this document.

Table 1: Terms and Definitions

Term	Definition
User Traffic	Traffic volume that has been transmitted and received in the IEEE 802.11 MAC Service Data Unit (MSDU) data frames. This includes all unicast, multicast and broadcast traffic. User Traffic = Rx User + Tx User.

Term	Definition
Unique client	A WiFI client that has been uniquely identified by its MAC address.
	NOTE The "All Radios" unique count will never be larger than the sum of the "2.4GHz" and "5GHz" radios. This is because a WiFi client could have connected to both radios within the selected time granularity, and the "All Radios" unique client count will consider this client as a single count.
Session	In SCI, a Session refers to the IEEE 802.11 session. This is a OSI Layer 2 session that is established when a WiFi client associates to an access point and it ends when the client disassociates from the access point.
	NOTE This is NOT the same as OSI Layer 7 application layer sessions, such as HTTP sessions, Telnet sessions, etc. Often, a single application layer session can be supported by multiple IEEE 802.11 sessions, and the creation and termination of IEEE 802 sessions is often transparent to the user at the application layer.
Rx User	Traffic volume that has been received by the access points in the IEEE 802.11 MAC Service Data Unit (MSDU) data frames. This includes all unicast, multicast and broadcast traffic.
Tx User	Traffic volume that has been transmitted by the access points in the IEEE 802.11 MAC Service Data Unit (MSDU) data frames. This includes all unicast, multicast and broadcast traffic.
Management Traffic	Traffic volume that has been transmitted and received in the IEEE 802.11 control and management frames. This includes all unicast, multicast and broadcast traffic. In SCI, the abbreviation Mgmt or Mgt is used. Mgmt Traffic = Rx Mgmt + Tx Mgmt.
Rx Mgmt	Traffic volume that has been received by the access points in the IEEE 802.11 control and management frames. This includes all unicast, multicast and broadcast traffic.
Tx Mgmt	Traffic volume that has been transmitted by the access points in the IEEE 802.11 control and management frames. This includes all unicast, multicast and broadcast traffic.
Total Traffic	The sum of User traffic and Mgmt Traffic.
Rx Total	Rx User + Rx Mgmt

Term	Definition
Tx Total	Tx User + Tx Mgmt

Relationships between the various traffic metrics

- Total Traffic = User Traffic + Mgmt Traffic = Rx Total + Tx Total
- Rx Total = Rx User + Rx Mgmt
- Tx Total = Tx User + Tx Mgmt
- User Traffic = Rx User + Tx User
- Mgmt Traffic = Rx Mgmt + Tx Mgmt

Navigating the SCI User Interface

The SCI user interface consists of four major sections: a header panel at the top, a navigation bar to the left of the screen, an expandable Schedules panel, and the main content panel.

Elements of the SCI User Interface

Use the navigation bar on the left side of the screen to access any of the built-in reports, customize the way you view your data using the Data Explorer, or configure admininstrator settings.

The following image illustrates the four main sections of the SCI user interface. Refer to the table below for descriptions of each web interface element.

Recitors

Artime
Utilization

Admin

Admin

WLANS

Admin

Figure 1: SCI web interface

Table 2: SCI web interface elements

No.	Name	Description
1	Header Panel	Displays the currently logged in user profile. Click the user icon to update the profile or change the password as
		required.
2	Navigation Bar	Contains links that take you to the Overview, Network, WLANs, Clients, Applications, and Airtime Utilization dashboards. It also contains links to Data Explorer, and the Admin console.
3	Schedules Panel	Allows you to create schedules for generating and delivering reports.
4	Content Panel	This large section contains the content of the page you are currently viewing.

Schedules 2

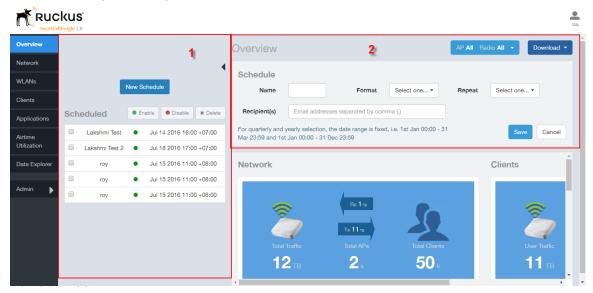
Configuring Report Delivery Schedules

Use the Scheduler to schedule automatic report generation and delivery.

- 1. On any of the canned report screens (Overview, Network, Clients, Applications, and Airtime Utilization), Click the Schedule button. The schedule dialog appears.
- 2. Click New Schedule. Schedule options appear.
- 3. Configure the following options for this scheduled report task:
 - Name: Enter a name for the scheduled task.
 - Format: Select CSV or PDF file format.
 - Repeat: Choose how often to repeat the schedule.
 - **Recipients**: Enter the email addresses of one or more receipients. If you have more than one email address to enter, separate the email addresses with a comma.
- **4.** Based on your selection of Repeat options, you will be prompted to enter more details; for example, if you choose "Daily," you will be prompted to pick the time of day; if you choose weekly, you will be prompted to enter the day of the week and the time of day, etc.
- 5. Click Save to save your changes.

A new schedule is created and listed in the Scheduled list (numbered 1 in the figure below).

Figure 2: Using the Scheduler on the Overview



Filters 3

Working With Filters

Filters are built into every dashboard and allow you to segregate and drill down into the data

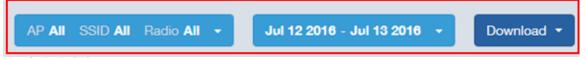
By selecting APs and setting a date range, you can examine specific subsets of data for any AP or group of APs for any time period in any of your wireless networks. For example, if you want to see just the total traffic and client counts for a certain AP on a certain day, you could use the Network Overview report, and simply select that AP and date only.

The same two filters are available on every dashboard:

- AP/Radio Filter (on some screens, AP/SSID/Radio filter)
- Date Filter

Once you have filtered the data, you can use the **Download** button to download the current dashboard reports in CSV or PDF format.

Figure 3: AP/Radio Filter, Date Filter and Download



Filtering Data by AP, SSID and Radio

Use the AP/Radio Filter to display data from a certain subset of the APs in the network only.

To filter the dashboard content for a certain AP or group of APs, use the following procedure:

- On any of the built-in report pages (Overview, Network, WLANs, Clients, Applications, Airtime Utilization), click the AP/Radio filter button (or AP/SSID/Radio Filter button).
- 2. Select an AP or group of APs using any of the following:
 - **Search Group**: Search for an AP Group name.
 - Search AP: Search for an AP name or AP MAC address.
 - Select a group of APs by controller, zone, AP Group from the left column, and choose the AP name/MAC address from the right column.
- **3.** To filter for either the 2.4 or 5 GHz radio statistics only, select the **2.4 GHz** or **5 GHZ** check box.
- 4. Click Save to save your changes.

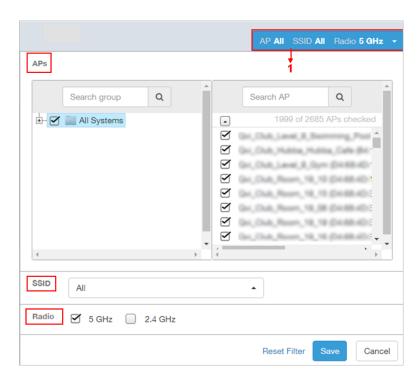


Figure 4: Filtering data by AP or AP group

Filtering Data by Date

Use the Date Filter to display data from a certain time range only.

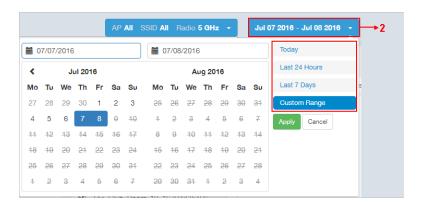
To filter the dashboard content for a certain date range, use the following procedure:

- 1. On any of the built-in report pages (Overview, Network, WLANs, Clients, Applications, Airtime Utilization), click the **Date Range** filter button.
- 2. Select a start date and end date from the two calanders, or
- 3. Click Today, Last 24 Hours, or Last 7 Days to filter for one of these date ranges.
- 4. Click Apply to save your changes and apply the filter.

Figure 5: Filtering data by Date Range

Filters

Working With Filters



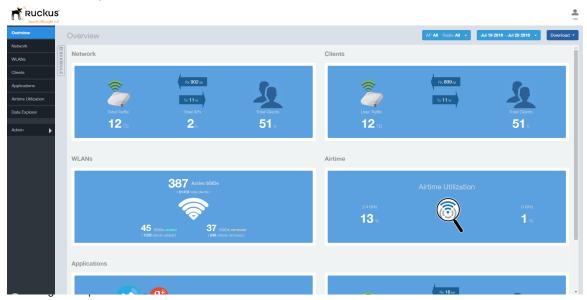
Overview Page 4

Using the Overview Page

The Overview screen is the main dashboard that is displayed when you log into SCI. It provides a general overview of the key statistics of your WiFi network, such as total traffic, total clients, active WLANs, airtime utilization and applications identified.

To view more detailed information, click any of the other headings on the left navigation bar, or click the section in the content panel to redirect to the same page.

Figure 6: The Overview



The Overview page contains the following reports:

- Overview Network on page 17
- Overview Clients on page 17
- Overview WLAN on page 17
- Overview Airtime on page 18
- Overview Applications on page 18

To filter the content displayed, click either the **AP - Radio** filter or the **Time Period** filter. For more information, see Working With Filters on page 12.

To download a copy of the content currently displayed on the screen, click **Download**, and select **CSV** or **PDF** as the file type.

Overview - Network

The Overview - Network report gives an overview of the data from the network perspective, and displays the total traffic, number of APs and clients.

Figure 7: Network Overview report



Overview - Clients

The Overview - Clients report displays the total user traffic and total clients.

Figure 8: Clients



Overview - WLAN

The Overview - WLAN report displays an overview of the total number of SSIDs deployed, as well as the number of SSIDs added and removed over the selected period.

Figure 9: WLANs

Using the Overview Page



Overview - Airtime

The Overview - Airtime repot provides an overview of the airtime utilization statistics on the 2.4 and 5 GHz AP radios.

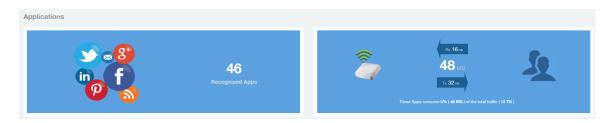
Figure 10: Airtime



Overview - Applications

The Overview - Applications report displays an overview of the applications identified by the application visibility engine.

Figure 11: Applications



Using the Network Report Page

The Network report page is divided into eight sections, each of which provides more detailed information on network traffic and usage statistics.

Use the Network report page to view which APs have the highest utilization, compare traffic statistics by radio type, or view different types of traffic over time.

Figure 12: The Network Report page



The Network Report page contains the following reports:

- Network Overview on page 21
- Network Traffic Distribution on page 21
- Network Top 10 APs by Traffic Volume on page 22
- Network Top 10 APs by Client Count on page 23
- Network Top APs by Traffic Volume Table on page 23
- Network Top APs by Client Count Table on page 24
- Network -Traffic Trend on page 24
- Network Traffic Over Time on page 25

Network - Overview

The Network Overview report provides a general overview of the entire network.

The Overview report displays the following, based on your selection of AP, SSID and Radio and Date Range filters:

- Total traffic
- Total traffic received and transmitted
- Total number of APs
- Total clients on the network

Figure 13: Overview



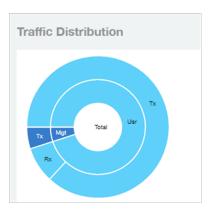
Network - Traffic Distribution

The Traffic Distribution report displays the distribution of traffic types in pie chart format.

Use the **Traffic Distribution** report to display management traffic vs. user traffic, for example, based on your selection of APs, SSID, Radio and Date Range filters.

- Tx Transmitted traffic
- Rx Received traffic
- Mgmt Management traffic
- Usr User traffic
- Total Total of all traffic

Figure 14: Traffic Distribution



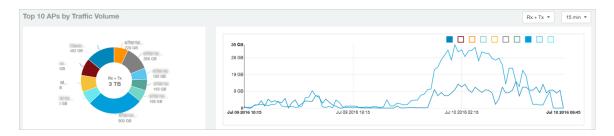
Network - Top 10 APs by Traffic Volume

The Top 10 APs by Traffic Volume report displays the list of highest traffic APs in pie chart and graph format.

Use the drop-down menus to specify the traffic type (Tx, Rx, or Tx+Rx), and the time granularity in increments of 15 minutes, 1 hour or 1 day. Click any of the colored squares to toggle display of the AP in the line graph.

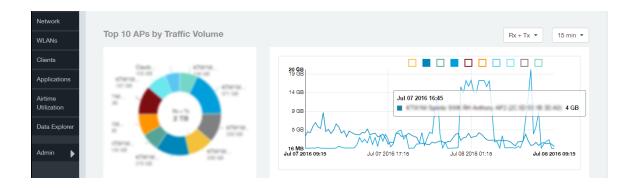
NOTE The **Rx+Tx** drop-down menu applies to both the pie chart and the line graph, but the time granularity applies to the line graph only. This applies to all sections in all reports that appear in this format (pie chart + line graph with Rx/Tx + time granularity menus).

Figure 15: Top 10 APs by Traffic Volume



If you hover over the line graph a pop-up appears containing the selected AP details as shown in the figure below.

Figure 16: Top 10 APs by Traffic Volume - Hover Over Example

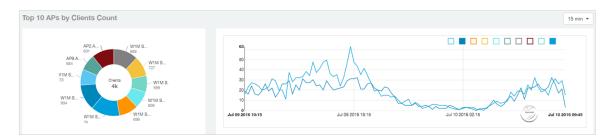


Network - Top 10 APs by Client Count

This report displays the top 10 APs by client count in pie chart and graph format.

Use the drop-down menu to specify the time granularity of 15 minutes, 1 hour or 1 day. If you hover over the line graph a pop-up appears containing the details on the selected data points. Click any of the colored squares to toggle display of the AP in the line graph.

Figure 17: Top 10 APs by Client Count



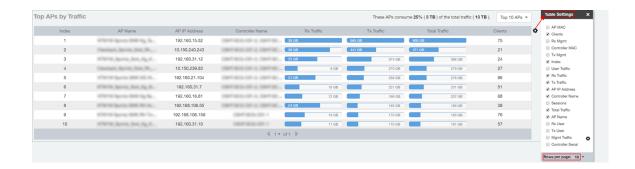
Network - Top APs by Traffic Volume Table

This table lists the APs with the highest traffic volume in the network.

Use this report to view a list the top APs with the highest traffic volume sorted according to the selected columns. Click the gear icon to select which columns to display, or click any column heading to sort by that column.

You can also select whether to display the top 10, 20, 50, or 100 APs by traffic volume from the Top APs filter. The number of rows per page can be defined using the **Rows per page** option in the table settings drop down list.

Figure 18: Top APs by Traffic



Network - Top APs by Client Count Table

This report displays the top APs by client count in the network.

Click the gear icon to view the list of table columns, or click any column heading to sort by that column. You can also select the top 10, 20, 50, or 100 APs by client count. The number of rows in a page is defined by the Rows per Page list in table settings drop down list.

Figure 19: Top APs by Client



Network -Traffic Trend

The Traffic Trend report displays the traffic by usage and radio over time.

If you hover over the line graph a pop-up appears containing the selected AP details.

Traffic by Usage: You can select the traffic by usage details from the check boxes listed in the legend on top of the graph, - namely by user, total received traffic, total transmitted traffic, the total received and transmitted traffic, and the management traffic. You can also select a date range to view this date on the line graph. You can also specify the time granularity in 15 minutes, 1 hour or 1 day increments.

Traffic by Radio: You can select the traffic by radio details from the check boxes listed in the legend on top of the graph - namely by 5GHz, 2.4GHz, or/and view the total traffic by radio details. You can also select a date range to view this date on the line graph.

Traffic Trend Jul 08 2016 - Jul 09 2016 ▼ 15 min ▼ 6 CB Jul 08 2016 19:15 Jul 09 2016 00:16 Jul 09 2016 05:15 Jul 09 2016 10:16 Jul 09 2016 15:15 Jul 09 2016 19:15 186 **C**B 93 GE 4 CB Jul 08 2016 19:15 Jul 09 2016 05:15 Jul 09 2016 00:16 Jul 09 2016 10:15 Jul 09 2016 15:15 Jul 09 2016 19:15

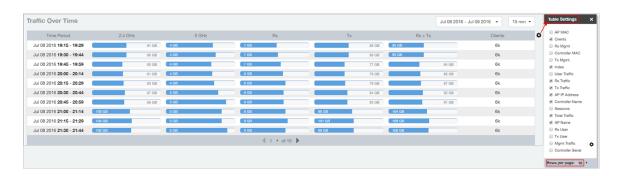
Figure 20: Traffic Trend

Network - Traffic Over Time

The Traffic Over Time report displays the traffic on the network over time.

This report allows you to compare traffic over multiple time periods. Click the gear icon to select/deselect columns to display, or click any column heading to sort by that column.

Figure 21: Traffic Over Time



WLANs Page



Using the WLANs Report Page

The WLANs page contains reports that allow you to visualize wireless client and traffic statistics from the SSID perspective.

The following figure shows the seven reports on the WLANs page. For details on each WLAN report, see the list below.

Figure 22: WLANs Report



The WLANs report page consists of the following reports:

- WLANs Overview on page 27
- WLAN-SSID Changes Over Time on page 27
- WLAN-Top Ten SSIDs by Traffic on page 28
- WLAN-Top Ten SSIDs by Client Count on page 28
- WLAN-Active SSID Trend on page 29
- WLAN-Top SSIDs by Traffic on page 29
- WLAN-Top SSIDs by Client on page 30

WLANs Overview

The overview report provides a general overview of the total number of active SSIDs, and the number of added and removed SSIDs over the selected period.

Figure 23: WLANs Overview

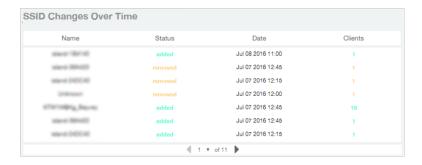


WLAN-SSID Changes Over Time

Use the SSID Changes Over Time report to quickly view the most recent SSID changes.

By default, this report displays the most recent changes up to the current time. To view changes for a previous time period, use the Time Period Filter.

Figure 24: SSID Changes Over Time



WLAN-Top Ten SSIDs by Traffic

Use the Top 10 SSIDs by Traffic reports to view which wireless networks are generating the most traffic, compare usage of the top WLANs over different time periods, and compare Tx and Rx statistics independently.

Click any of the colored squares to toggle display of the corresponding SSID. Select a time increment to display (15 minutes, 1 hour or 1 day), and choose whether to display transmit data only, receive data only, or total traffic.

Figure 25: Top Ten SSIDs by Traffic



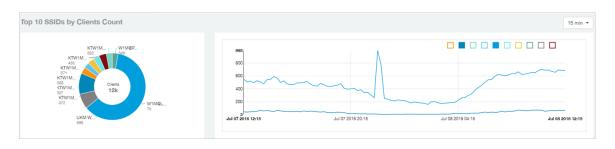
WLAN-Top Ten SSIDs by Client Count

The Top 10 SSIDs by Client Count report contains a pie chart and line graph used to view which wireless networks are most congested in terms of client count, and to compare client counts over different time periods.

Select a time increment to display (15 minutes, 1 hour or 1 day), and click any of the colored squares to toggle display of the corresponding SSID.

If you hover over the line graph a pop-up appears containing the selected SSID names and client counts at the chosen data point.

Figure 26: Top Ten SSIDs by Client Count



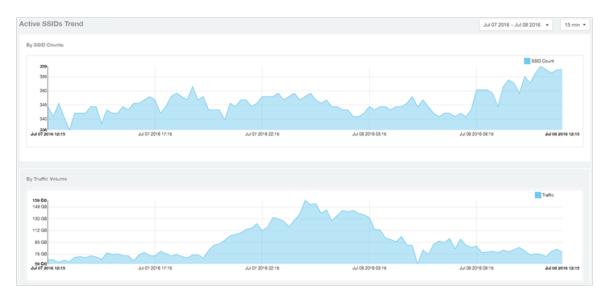
WLAN-Active SSID Trend

The Active SSIDs Trend report contains two graphs: total number of SSIDs over time, and total traffic volume over time.

This report allows you to quickly see how many WLANs are active and the total traffic volume over time. Select a date range and the time increments by which to display the graph.

Hover over the graphs to display the total SSID count or total traffic volume at any specific data point.

Figure 27: Active SSID Trend report



WLAN-Top SSIDs by Traffic

The Top SSIDs by Traffic table lists the top 10, 20, 50 or 100 SSIDs in the network by traffic volume.

You can sort the table by Total Traffic, Clients, AP count, or alphabetically by SSID name.

Additionally, you can customize the table by clicking the gear icon and selecting from the list of columns.

You can also select whether to display only the top 10 (default value), 20, 50, or 100 SSIDs by traffic volume, or list all SSIDs. Configure the number of rows per a page using the **Rows per Page** option in the table settings drop down menu.

Figure 28: Top SSIDs by Traffic



WLAN-Top SSIDs by Client

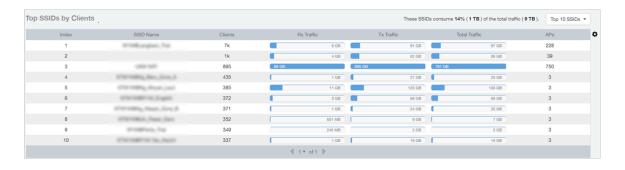
The Top SSIDs by Client report contains a table listing the top wireless networks by client count.

You can sort the table by Total Traffic, Clients, AP count, or alphabetically by SSID name.

Additionally, you can customize the table by clicking the gear icon and selecting from the list of columns.

You can also select whether to display only the top 10 (default value), 20, 50, or 100 SSIDs by client count, or list all SSIDs. Configure the number of rows per a page using the **Rows per Page** option in the table settings drop down menu.

Figure 29: Top SSIDs by Clients



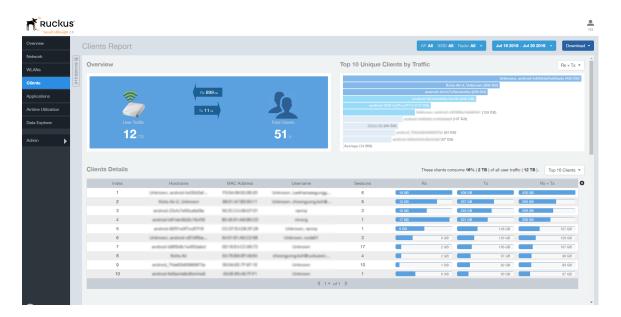
Clients Page

Using the Clients Report Page

The Clients report page is divided into five sections, each of which provides more detailed information on numbers of unique clients and client traffic statistics.

Use the Clients Report page to identify the top clients generating the most traffic, or evaluate client counts over different time periods.

Figure 30: Clients Report



The Clients report page contains the following reports:

- Clients Overview on page 32
- Clients Top 10 Unique Clients by Traffic on page 33
- Client Details on page 34
- Clients Unique Clients Trends Over Time (Chart) on page 34
- Clients Unique Clients Trend Over Time (Table) on page 35

Clients - Overview

Provides an overview of the total traffic, both received and transmitted, and the total number of clients over the selected time period.

The Overview section contains the following:

- Total user traffic
- Total received and transmitted user traffic
- Total clients on the network

This is based on your selection of AP/Radio and Date Range filters.

Figure 31: Overview



Clients - Top 10 Unique Clients by Traffic

This section provides you with the details of the top 10 unique clients by traffic, filtered on received traffic, transmitted traffic, and received and transmitted traffic.

Figure 32: Top 10 Unique Clients by Traffic

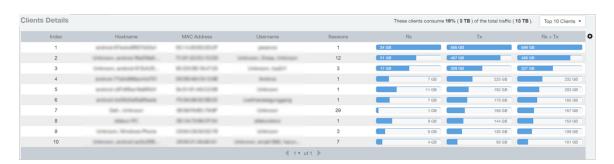


Client Details

This table contains a list of clients with the highest traffic volume in the network as per the selected components.

Click the gear icon • to select the list of components from the table. By default, the table is sorted by total traffic (Rx + Tx). Click on a column heading to sort by that value. You can also select the top 10 (default), 20, 50, or 100 clients to display. The number of rows per page is defined by the **Rows per Page** option in the table settings menu.

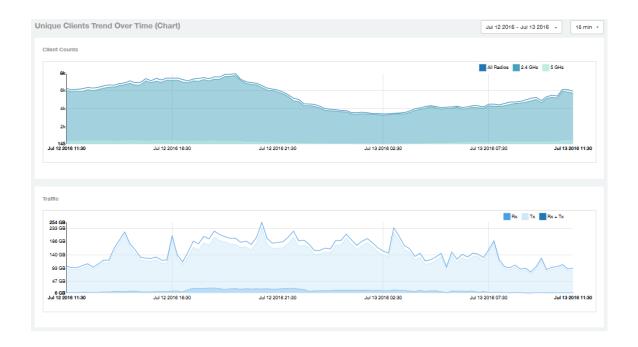
Figure 33: Client details



Clients - Unique Clients Trends Over Time (Chart)

Use the Unique Clients Trend chart to view a breakdown of unique clients by radio type over time.

Figure 34: Unique Clients Trend Over Time Chart



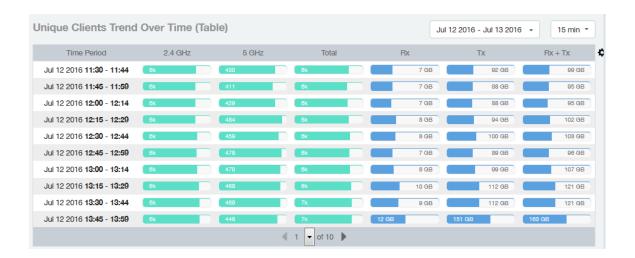
Clients Unique Clients Trend Over Time (Table)

This table displays the total numbers of unique clients over the specified time intervals, as well as unique client count per radio, and client traffic (Tx, Rx, total) for a given time period.

The unique clients trend can be used to identify which time periods have the highest number of new clients connecting to the networks, or to compare transmit/receive traffic

over different time periods throughout the day. Click the gear icon to select the list of columns to display. The table is sorted on the total traffic by default. Click any column heading to sort by that value. You can also select the top 10 (default value), 20, 50, or 100 clients to display, or display all clients. The number of rows per page is defined by the **Rows per Page** option in the table settings menu.

Figure 35: Unique Clients Trend Over Time Table



Using the Applications Report Page

The Applications reports page contains five reports, each of which provides more detailed information on applications identified by the application recognition engine.

Use the Applications reports to identify which applications your users are using the most, compare the top applications over time, and which applications have the highest numbers of users.

Figure 36: Applications Report



The Applications page contains the following reports:

- Applications Overview on page 39
- Applications Top Applications by Traffic on page 39
- Applications Top 10 by Client Count on page 40
- Applications Top Applications by Traffic on page 39
- Applications Top Applications by Clients on page 41

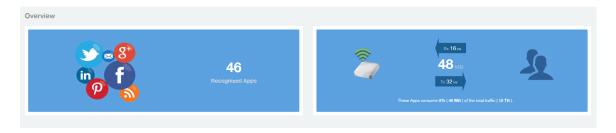
Applications - Overview

The Applications Overview report provides an overview of all the applications recognized by the application recognition engine and the traffic volumes that these applications consume.

The Overview section contains the following:

- The number of recognized applications
- Total traffic
- Total number of APs, which also contains the received and transmitted traffic between them
- Total clients on the network

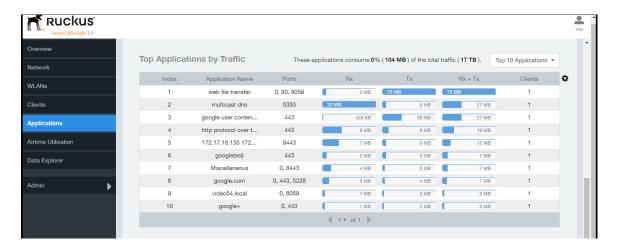
Figure 37: Applications Overview



Applications - Top Applications by Traffic

The Top Applications by Traffic report displays the top (10, 20 or 50) applications by amount of traffic generated over the time period selected.

Figure 38: Top Applications by Traffic



Applications - Top 10 by Client Count

The Top 10 Applications by Client Count report consists of a pie chart and graph containing the top 10 applications by client count in the network.

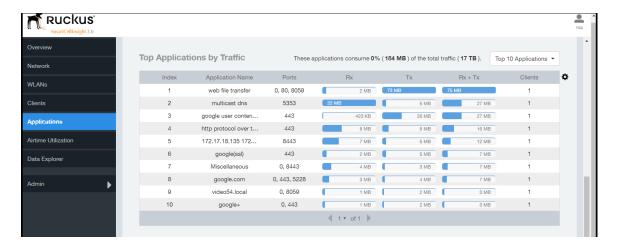
Figure 39: Top 10 Applications by Clients Count



Applications - Top Applications by Traffic

The Top Applications by Traffic report displays the top (10, 20 or 50) applications by amount of traffic generated over the time period selected.

Figure 40: Top Applications by Traffic



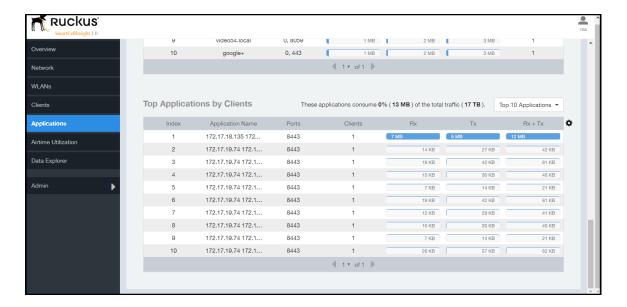
Applications - Top Applications by Clients

Use the Top Applications by Clients table to view which applications are being used by the most clients on the network.

You can sort the table by any column by clicking on the column heading. Additionally, you can customize the table by clicking the gear icon and selecting from the list of columns to display.

You can also select whether to display only the top 10 (default value), 20, 50, or 100 applications, or list all applications. Configure the number of rows per a page using the **Rows per Page** list in the table settings drop down menu.

Figure 41: Top Applications by Clients



Airtime Utilization Page

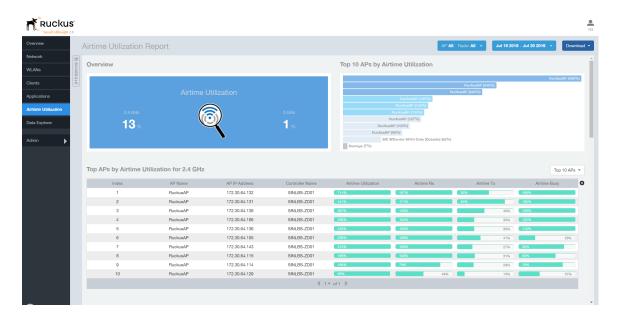


Using the Airtime Utilization Page

The Airtime Utilization reports page contains six reports, each of which provides more detailed information on airtime utilization statistics.

Use these reports to see which APs have the highest utilization per radio and to track utilization trends over time.

Figure 42: Airtime Utilization Report



The Airtime Utilization page contains the following reports:

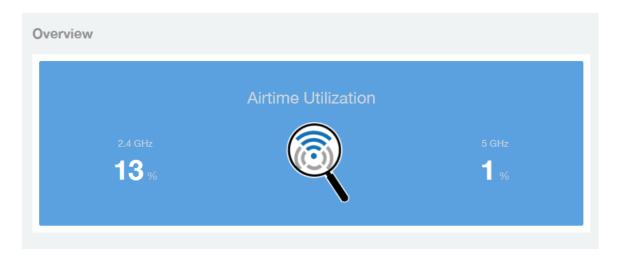
- Airtime Utilization Overview on page 43
- Top 10 APs By Airtime Utilization on page 43
- Top APs by Airtime Utilization for 2.4 Ghz on page 44
- Top APs by Airtime Utilization for 5 GHz on page 44
- Airtime Utilization Trend on page 45
- Airtime Utilization Over Time on page 45

43

Airtime Utilization - Overview

The Airtime Utilization Overview report displays the aggregate utilization rates for all of the 2.4 and 5 GHz radios on all APs selected for the time period.

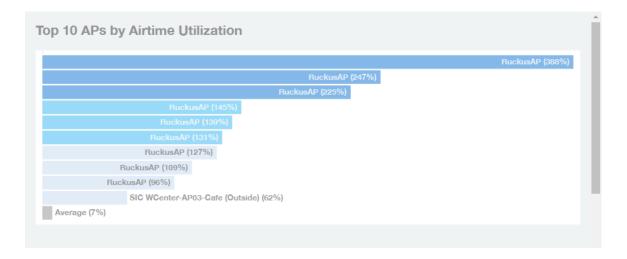
Figure 43: Airtime Utilization Overview



Top 10 APs By Airtime Utilization

Use the Top APs by Utilization report to view which APs have the highest airtime utilization rates.

Figure 44: Top 10 APs by Airtime Utilization



Top APs by Airtime Utilization for 2.4 Ghz

This report displays which APs have the highest utilization on the 2.4 GHz radio.

Use this report to view a list the top APs with the highest airtime utilization sorted according to the selected columns. Click the gear icon to select which columns to display, or click any column heading to sort by that column.

You can also select whether to display the top 10, 20, 50, or 100 APs by airtime utilization from the Top APs filter. The number of rows per page can be defined using the **Rows per page** option in the table settings drop down list.

Top APs by Airtime Utilization for 2.4 GHz AP Name Airtime Busy RuckusAP □ Clients RuckusAP Rx Mgmt □ Controller MAC Tx Mgmt Airtime Utilizatio Airtime Idle Index User Traffic ☐ Total Rx ☑ Airtime Rx ■ Total Tx AP IP Addres ✓ Controller Name Rx User Tx User Mgmt Traffic □ Controller Ser

Figure 45: Top APs by Airtime Utilization for 2.4 GHz

Top APs by Airtime Utilization for 5 GHz

This report displays which APs have the highest utilization on the 5 GHz radio.

Use this report to view a list the top APs with the highest airtime utilization sorted according to the selected columns. Click the gear icon — to select which columns to display, or click any column heading to sort by that column.

You can also select whether to display the top 10, 20, 50, or 100 APs by airtime utilization from the Top APs filter. The number of rows per page can be defined using the **Rows per page** option in the table settings drop down list.

45

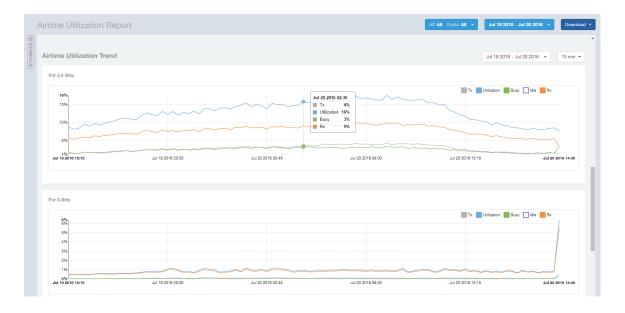
Figure 46: Top APs by Airtime Utilization for 5 GHz



Airtime Utilization Trend

This graph shows the airtime utilization trends for 2.4 and 5 GHz radios in percentages over time.

Figure 47: Airtime Utilization Trend



Airtime Utilization - Over Time

Use the Airtime Utilization Over Time report to compare utilization rates between time periods, and to examine specific airtime utilization data, such as time spent busy/idle, transmitting/receiving, user traffic vs. management traffic, etc.

Figure 48: Airtime Utilization Over Time

Airtime Utilization Page

Using the Airtime Utilization Page



Data Explorer 10

Data Explorer Overview

The Data Explorer is an interactive data analysis tool that provides you with a rich drag-and-drop user interface that makes it easy for you to create custom reports quickly based on your exploration of your data.

The **Data Explorer** allows you to query the data in a database without having to understand how the database is structured. You can drill down into the data to discover details that may help you make important business decisions.

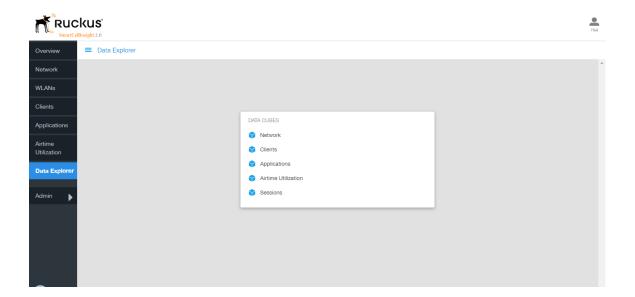
The Data Explorer presents data multi-dimensionally and lets you select which dimensions and measures you want to explore. For ease of exploration, the data sets are broken up into "data cubes," each of which contains a number of different dimensions and measures likely to be useful for exploring data from that particular perspective. Many of the dimensions are relevant for exploration from multiple perspectives, so many dimensions exist in multiple data cubes.

The SCI 2.0 Data Explorer contains the following data cubes:

- Network
- Clients
- Applications
- Airtime Utilization
- Sessions

For example, if you want to analyze data from a client perspective, select the **Clients** cube, and explore dimensions such as user name, host name, OS type, etc.

Figure 49: Data Cubes



Using the Data Explorer

If the built-in reports do not provide the exact perspective or level of detail that you need, you can use the Data Explorer to filter and explore any or all of the data that SCI has collected in any way you prefer.

The following procedure describes how to create a basic report using the Data Explorer.

NOTE For this example, we will use the **Clients** data cube.

1. Drag any of the dimensions from the **Dimensions** column into the **Explore** field.

NOTE In this example, we use the AP Name dimension.

- 2. Select one or multiple traffic measures from the **Measures** column.
- **3.** To filter the results, drag any dimension from the **Dimensions** column into the **Filter** field, then click the filter you just created, and select which values you want to display.

NOTE In this example, we want to filter for a single Controller Name: "test."

- 4. Drag additional dimension from the **Dimensions** column into the **Explore** field to explore more dimensions, or into the **Filter** field to apply additional filters, or click the **X** icon on any dimension to remove it from the field.
- **5.** You can also use the **Pinboard** to filter the content, in the same way as the **Filter** field, by dragging one or more dimensions from the **Dimensions** column.
- **6.** Select a report display type from the following:

NOTE Note that appropriate dimensions must be in place for time series and bar chart displays.

NOTE The Geo icon is not currently in use. This is planned for a future release

- Table: (Default) Table is the default view.
- **Time Series**: Displays the data in line graph format. A Time interval must be selected in the Explore field.
- Bar Chart: Compare data sets in bar chart format.
- Geo: Not currently used.
- 7. If you want to share or save this view, click the Share icon, and select one of the following:
 - Copy URL
 - Copy URL fixed time
 - Export to CSV
 - · View raw data

Figure 50: Drag the AP Name dimension to the Explore field

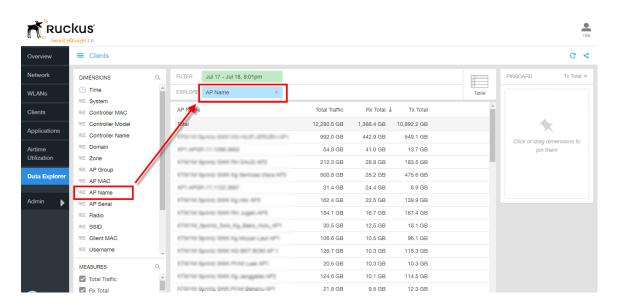


Figure 51: Filter for a specific Controller Name

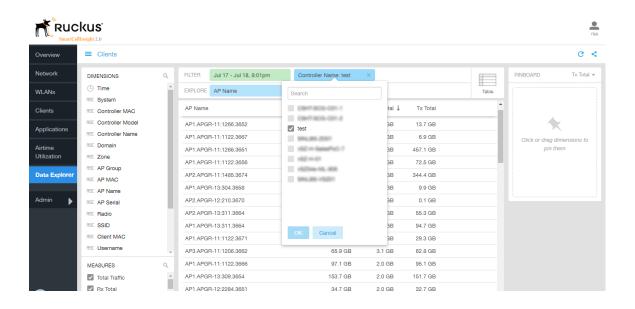


Figure 52: Drag additional dimensions to Explore

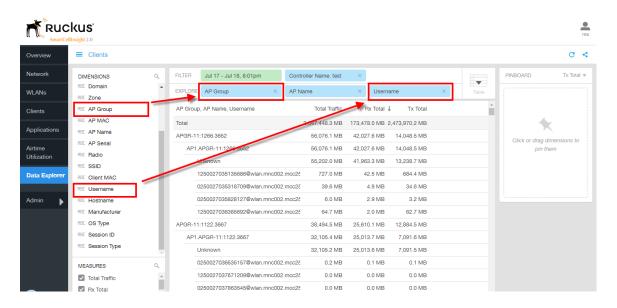


Figure 53: Drag a dimension to the Pinboard to filter quickly

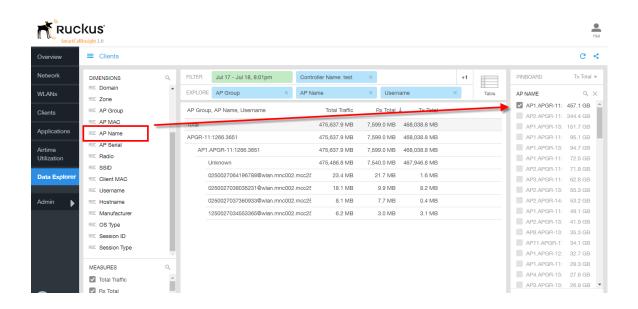
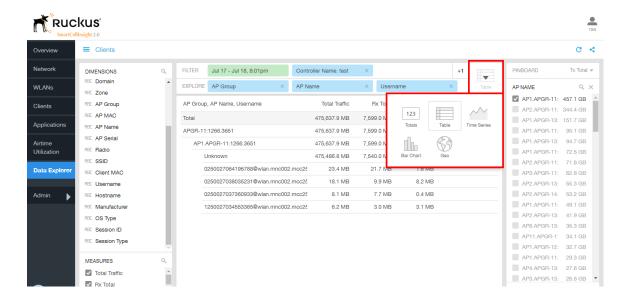


Figure 54: Choose a report display type



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Admin

Admin Console

The Admin pages provide options for configuring SCI's administrative settings, performing diagnostics and performing system updates.

The Admin section is divided into three pages:

- Status and Updates on page 54
- Diagnostics on page 55
- Settings Page on page 56
- License Page on page 61

NOTE For information on SCI installation, refer to the SCI 2.0 Installation Guide, available from support.ruckuswireless.com

Status and Updates

The Status and Update page lists the active SCI nodes and displays the current firmware version.

Nodes

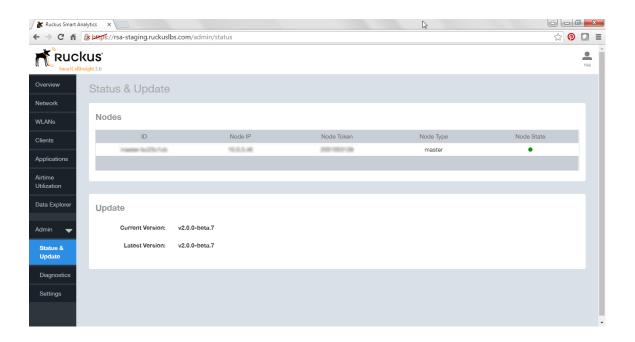
The Nodes section lists the active SCI nodes, and includes the following information on each node:

- Node ID: The ID number of the node
- Node IP: The IP address of the node
- **Node Token:** The Token number or SSH password of the node. This token number is required for a node to connect to another node. The number is available on the UI so that it is a ready reference to the user who wants to connect to a specific node.
- Node Type: The type of node. There are two types of nodes, namely master and data nodes. One or more data nodes are required as the system scales and grows larger.
- **Node State:** The node state is green when in use and red when disconnected and not in use.

Update

The Update section contains the details of the current version of SCI that you are running and the latest version of SCI that is available (if any).

Figure 55: Status and Update screen



Diagnostics

The Diagnostics admin page provides links to external tools that can be used to troubleshoot issues in database storage and data transformation.

The following links to diagnostic tools are provided:

 Data ingestion and ETL jobs: The Spark Master UI provides details of workers, running applications, running drivers, completed applications and completed drivers.

For more details, see http://spark.apache.org/docs/latest/spark-standalone.html

 Data lake and raw data storage: The HDFS or Hadoop system provides details of datanodes, datanode volume failures, snapshot summaries, startup progress, and utilities such as logs and browsing the file system.

For more details, see https://en.wikipedia.org/wiki/Apache Hadoop

• **Data warehouse:**The Druid Coordinator or Console provides details of the data sources, cluster and indexing services.

For more details, see http://druid.io/docs/latest/design/coordinator.html

Figure 56: Diagnostics

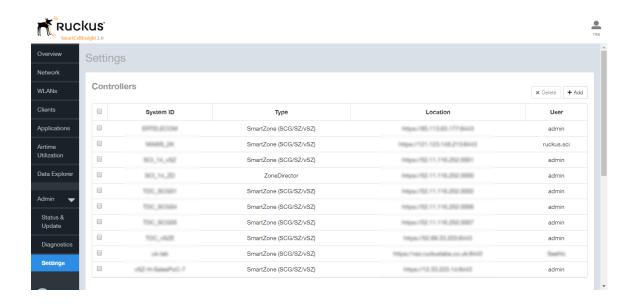


Settings Page

The Settings page allows you to add or delete controllers that report to SCI as data sources, and configure SMTP settings for email report delivery.

- Adding a New Controller on page 57
- Deleting a Controller on page 60
- Configuring Outgoing Mail Server Settings on page 60

Figure 57: SettingsPage



Adding a New Controller

Use the following procedure to add a controller to SCI as a data source.

- 1. Go to Admin > Settings.
- 2. Click the Add icon in the Controllers section, and enter the following information:
 - System ID: Enter a unique name for this controller on SCI.
 - Type: Select SmartZone (SCG/SZ/vSZ) or ZoneDirector.
 - Location: Enter IP address or host name, including "https://".
 - **Username**: Enter admin user name.
 - Password: Enter admin password.
- 3. Click Create to add the controller to the list of SCI data sources.

Figure 58: Click +Add button to add a new controller

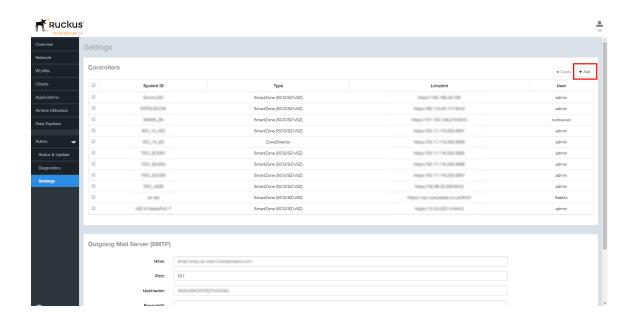
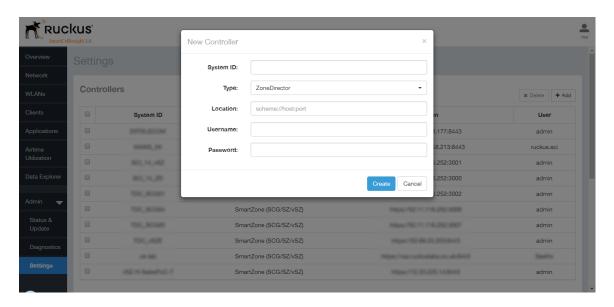


Figure 59: Adding a new controller as an SCI data source



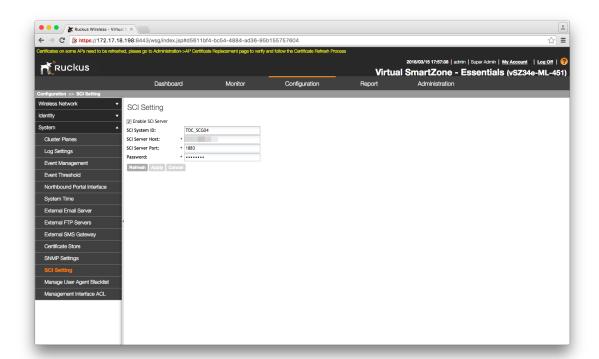
Configuring Controllers from the Web UI

After a controller is added to the SCI cluster for monitoring, you must configure the SCI settings of the controller from the controller's web UI.

An example to manage the SCI settings for the Virtual SmartZone-Essesntials (vSZ-E) controller, version 3.4, is shown. Follow these steps to modify the SCI settings from the vZS-E web UI:

In the vSZ-E web UI, click Configuration > System > SCI Setting.
 The SCI Setting page appears.

Figure 60: SCI Settings page



- 2. Select the Enable SCI Server check-box.
- **3.** Configure the following SCI settings:
 - SCI System ID: type the unique name that was given while adding the controller.
 - SCI Server Host: type the SCI IP address or the domain name
 - SCI Server Port: set to 1883
 - Password: enter the password to access the SCI server

You have completed configuring the SCI server settings on the controller.

NOTE The Master and Data node IP addresses must be *white-listed* on the controller for SCI to *pull* data from the controllers.

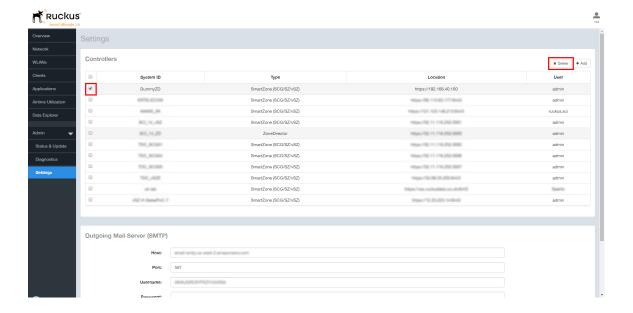
Deleting a Controller

You can delete a controller by selecting it from the Controllers list, and clicking the Delete button.

NOTE The delete operation is irreversible. However, the controller with the same details can be added again.

Deleting a controller does not remove its data from the reports. If you delete a controller, and then add it back using exactly the same System ID, SCI will resume collecting data and the new data can be viewed and analyzed in combination with existing data from before the controller was deleted/re-added.

Figure 61: Deleting a controller from the list of SCI data sources



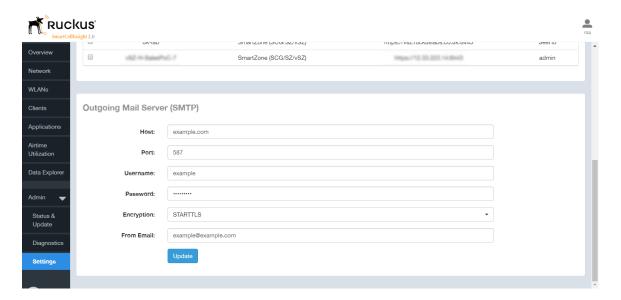
Configuring Outgoing Mail Server Settings

SNMP settings must be configured so that SCI can deliver scheduled reports by email.

- 1. Go to Admin > Settings.
- 2. Scroll down to the Outgoing Mail Server (SMTP) section.
- **3.** Enter the following settings for your SMTP server:

- **Host**: Enter the SMTP host.
- Port: Enter the SMTP port number.
- Username: Enter user name.
- Password: Enter password.
- Encryption: Select STARTTLS, SSL-TLS or Disabled as the encryption method.
- From Email: Enter the email address that reports will be sent from.
- 4. Click **Update** to save your changes.

Figure 62: Configuring SMTP settings for email report delivery



License Page

SCI 2.0 supports a trial license which you can use to familiarize with the product, and also supports a permanent SCI license.

Trial License

SCI 2.0 is provided with a built-in trial license. You can upgrade to the SCI license before the trial period ends.

The trial license:

- Is valid only for 90 days.
- Does not limit the number of controllers or APs supported by SCI.
- Must be upgraded to a SCI license within the validity period of the trial license.
- Does not allow you to view reports after the validity period ends.

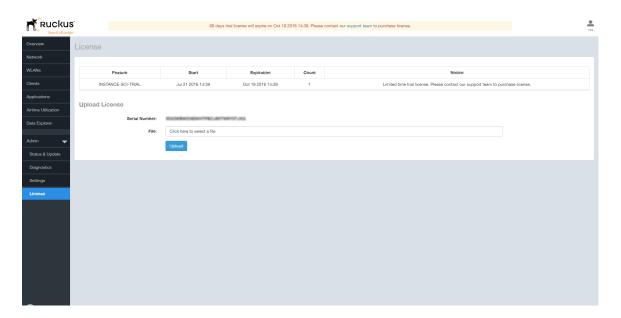
Upgrading the SCI License

After using SCI 2.0 with the trial license, make sure that you upgrade to the permanent SCI license in order to continue using all of the features of the product.

Follow these steps to upgrade to the SCI license:

1. In the SCI 2.0 web UI, click **Admin > License**. The **License** page appears.

Figure 63: License page



- 2. Use the Serial Number shown here to activate your license.
- **3.** Click **File**, to upload the license file that you have downloaded from the Ruckus Support website.
- 4. Click Upload.

NOTE The number of AP licenses uploaded should at least be equal to, or more than the total number of active APs connected to the controllers which are configured in SCI.

API Explorer 12

Using the API Explorer

SCI provides a rich set of APIs to access the various functionality provided by the core SCI engine.

You can view the available APIs at https://<yourSCI IP address>/explorer. For more details regarding the various APIs, please refer the SCI API guide, available from support.ruckuswireless.com



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www.ruckuswireless.com